

# THE WASHHOUSE



## Token Dispenser

User Manual

# Cabling and Setup

## Required Cables

- Ethernet cable
- Power lead

## Ethernet connection

- Both the Verifone EFTPOS Terminal and controller board must be connected via ethernet to your modem. A switch can be supplied if needed.

## Tokens

- The machine fits roughly 20,000 tokens. In order to fill, add ~500 tokens, run on dispense to populate the gears inside the dispenser with tokens, and then continue to add your desired number of tokens.

# Software

## Overview

Token Machine settings and reporting are all handled through The Washhouse Cloud, which can be found at [cloud.thewashhouse.co.nz](http://cloud.thewashhouse.co.nz).

The cloud allows you to keep up to date with your Token Machines stock levels, transaction history, adjust the token price, as well as perform administrative tasks.

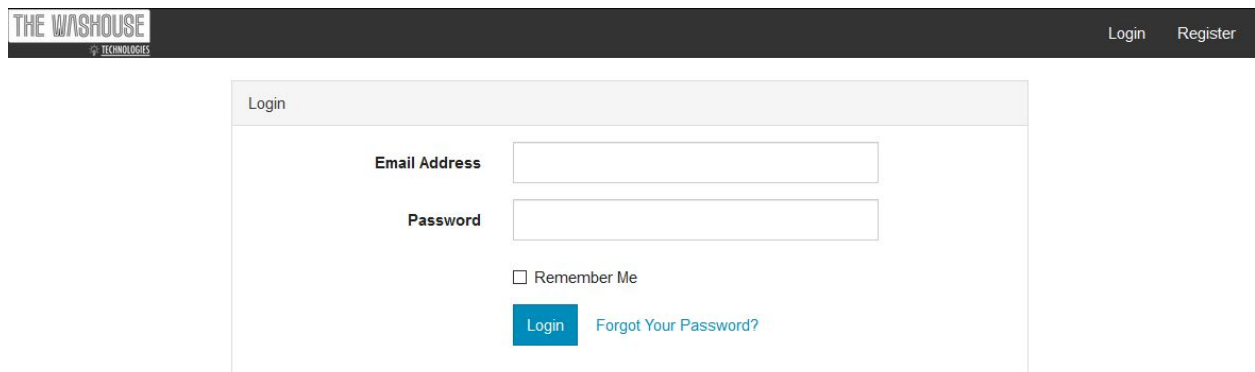
The Washhouse Cloud is available from any device anywhere in the world, using your unique login you will have complete access to your machines anywhere you go.

## Notifications

As part of our cloud service, you will receive instant notifications of the machine running low or out of stock, as well as any issues that it may have. No more waiting for customers having to call it in for you!

## Login

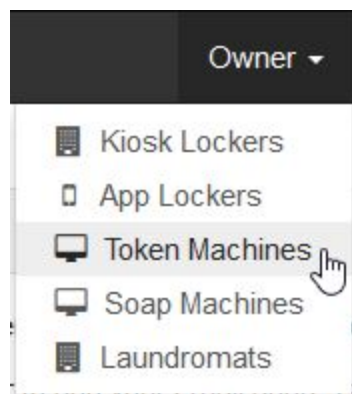
Connect to [cloud.thewashhouse.co.nz](http://cloud.thewashhouse.co.nz), you will be greeted by a login screen. Enter your personal email address and password.



The screenshot displays the login interface for The Washhouse Technologies. At the top, a dark header bar contains the company logo on the left and 'Login Register' links on the right. Below this, a light gray box titled 'Login' contains the following elements: two input fields labeled 'Email Address' and 'Password', a checkbox labeled 'Remember Me', a blue 'Login' button, and a link labeled 'Forgot Your Password?'.

# Navigation

Once logged in, navigate to the top bar, select 'Owner', and then Token Machines'



## Overview

Here you can view all of your Soap Machines as an overview, as well as at a glance check to make sure all your machines are online and performing well.

THE WASHHOUSE <small>TECHNOLOGIES</small>						Owner ▾	Washer 3 ▾	Chris Lawrence ▾	Admin
Token Machines									
Machine ID	Name	Location	Last Connected At	Details		State			
1	Test	Civil Place, Rosedale	Tue, Jun 25, 2019 1:48 PM	<a href="#">Details</a>		<div></div>			

The state box will display Red if your machine is in need of a restock, or Green if everything is running well.

Details	State	Details	State
<a href="#">Details</a>	<div></div>	<a href="#">Details</a>	<div></div>

## Detail View

Your Token Machine has a number of reporting features accessible on the cloud, as well as settings you can adjust, and administrative commands you can perform.

Prototype	
Name	Prototype
Address	3/4 Civil Place, Albany, Auckland, 0632, New Zealand
Sessions	153
EFTPOS Total	\$12.60
Tokens Dispensed	1260
Failed Dispenses	0
Last Connected At	Tue, Jun 25, 2019 6:20 PM
Last Updated At	Tue, Jun 25, 2019 6:19 PM
Uptime	10 seconds
Program Control	<button>Power Off</button>
Latest Error	Test error was at 2019-06-25 18:26:59
Stock Level	In stock

This is your basic report, Number of Sessions performed by the machine, total EFTPOS value, number of Dispensed Tokens any Failed Dispenses.

The machine will attempt to connect to the cloud every 10 minutes even if no transaction is made, this is when your machine Last Connected At.

The stats will be updated after every transaction, which is when the machine was Last Updated At.

Uptime shows you how long the machine has been up and running.

You are able to power off and on the system remotely.

You can also review any errors that you machine may have reported, such as EFTPOS connection failure, or dispense failure. You will also receive instant notifications if an error appears.

Cost Per Token	\$ 1.00
Token gap (mS)	500
<a href="#">Save ✓</a>	
Custom Purchase	\$ 0.00
Number of tokens	<a href="#">Purchase</a>
Dispense Tokens	Number of tokens <a href="#">Submit</a>
Empty Machine	<a href="#">Submit</a>
Display EFTPOS Admin	<a href="#">Submit</a>
Settlement Cutover	<a href="#">Submit</a>

This is the control section, allowing you to perform admin tasks on your machine. Email notifications will be sent when your machine is running low on stock, and again when your machines runs out of stock.

Custom purchase allows you initialize a custom cost transaction, say for a friend or family member you want to allow purchase at cost price.

Dispense token allows you to dispense a specified number of tokens, this will be free and not charge the customer!

You also have the ability to administer your Verifone EFTPOS Terminal through the use of Display Admin and Settlement Cutover, allows you to view the admin screen and setting the EFTPOS terminal for your accounting records.

Admin	
Firmware	1.0
EFTPOS IP	192.168.1.2
EFTPOS Port	20001
<a href="#">Update settings</a>	

You also have some basic admin settings to connect to your EFTPOS terminal.